

■ 1-Day Conflict Management Trainer — Lesson Plan

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Course: Conflict Management Trainer	Duration: 1 Day (6 hours)	Max Delegates: 12	Level: Introductory/Intermediate
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Session Schedule

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Assessment & Certification

<ul style="list-style-type: none">• Multiple choice knowledge assessment (15 questions, 80% pass mark)• Practical observation checklist• Delegate feedback form• CPD certificate issued on successful completion	<p>Certification Body: SafeCert Awards / TQUK</p> <p>Certificate Valid: 3 years</p> <p>Renewal: Refresher course available</p> <p>More info: https://conflictmanagementtrainer.co.uk</p>
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Want to deliver this course? Become an accredited Conflict Management Trainer — visit <https://conflictmanagementtrainer.co.uk> or call 0333 500 5000 | abertaytraining.co.uk